

Cafe X Coffee Bar Specialist Opportunities in Human-Robot Collaboration at SJC, \$18.50/hr

We are looking for friendly and energetic Coffee Bar Specialists to be the face of Cafe X!

At Cafe X, we augment human productivity and happiness through human-robot collaboration. We staff our locations with friendly and engaging Coffee Bar Specialists that focus on delivering excellent customer service.

Why become a Coffee Bar Specialist?

- Gain experience in automation
- Grow within a career that's rewarding and challenging
- Be on the ground developing the next wave of the coffee service industry.
- Be part of an innovative company that embraces technology in foodservice.
- Interact and educate the public about coffee and food automation.
- Help build a pipeline of coffee bar specialists, who serve as the face for our coffee bars and help create a positive coffee community vibe.

Duties & Responsibilities

- Be the expert when educating guests about our menu, and deliver friendly and engaging customer service.
- Be our eyes and ears on the ground. Communicate with our engineering team, and share feedback from guests.
- Prepare our Robotic Coffee Bars, and provide technical support.
- Maintain and Clean our Machines and Facilities

Automation with a human touch. Join us.

Qualifications

- Ability to complete standard operating procedures in an orderly and intentional manner: shifts include daily tasks that must be completed to operate the robot optimally, which may require the ability to lift 50lbs and stand continuously for up to 4 hours.
- Proven track record of providing friendly and engaging customer service. 1-year customer service experience is preferred.
- Ability to be self-directed and able to take initiative in identifying opportunities and executing solutions.
- Willing to learn and foster a positive environment.
- Lover of coffee is strongly preferred.
- Commitment to representing our brand in a professional manner.
- Ambition to grow into an operations leader is preferred.

Some of our benefits:

Medical, dental, and vision coverage for all full-time employees starting on their first day of work
401(k) plan
Paid time off
Free drinks at any of our cafes

Applicants can apply at this link: <https://jobs.lever.co/cafexapp.com/8c8d81ae-1128-436a-98ee-cd5cf4343178>